



System Design *basics*

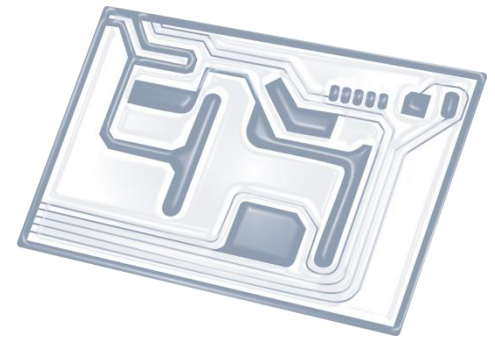
IB Computer Science



Content developed by
Dartford Grammar School
Computer Science Department



HL Topics 1-7, D1-4



1: System design



2: Computer Organisation



3: Networks



4: Computational thinking



5: Abstract data structures



6: Resource management



7: Control



D: OOP

HL & SL 1.2 Overview

Components of a computer system

- 1.2.1 Define the terms: hardware, software, peripheral, network, human resources
- 1.2.2 Describe the roles that a computer can take in a networked world
- 1.2.3 Discuss the social and ethical issues associated with a networked world

System design and analysis

- 1.2.4 Identify the relevant stakeholders when planning a new system
- 1.2.5 Describe methods of obtaining requirements from stakeholders
- 1.2.6 Describe appropriate techniques for gathering the information needed to arrive at a workable solution
- 1.2.7 Construct suitable representations to illustrate system requirements
- 1.2.8 Describe the purpose of prototypes to demonstrate the proposed system to the client
- 1.2.9 Discuss the importance of iteration during the design process
- 1.2.10 Explain the possible consequences of failing to involve the end-user in the design process
- 1.2.11 Discuss the social and ethical issues associated with the introduction of new IT systems

Human interaction with the system

- 1.2.12 Define the term usability
- 1.2.13 Identify a range of usability problems with commonly used digital devices
- 1.2.14 Identify methods that can be used to improve the accessibility of systems
- 1.2.15 Identify a range of usability problems that can occur in a system
- 1.2.16 Discuss the moral, ethical, social, economic and environmental implications of the interaction between humans and machines



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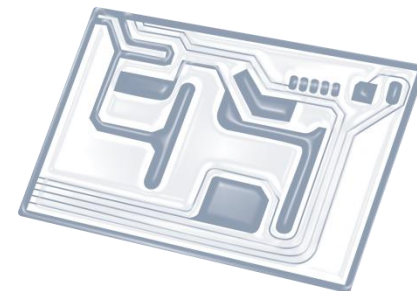


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Topic 1.2.10



Explain the possible consequences of **failing to involve the end-user** in the design process



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Not involving the end-user = **trouble**

- User may be unsatisfied with system
- System may be unsuited for user's problem, affecting productivity





How the customer explained it



How the project leader understood it



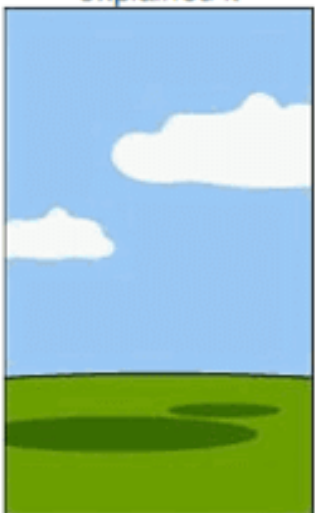
How the engineer designed it



How the programmer wrote it



How the sales executive described it



How the project was documented



What operations installed



How the customer was billed



How the helpdesk supported it



What the customer really needed